



## **Rental Apartments Rules**

These rules are meant as a guideline for the correct use of rented apartments

- 1. Arrival NOT BEFORE 16,00 – Departure BY 09.30**
2. Payment – on day of arrival in cash or credit card if not already paid for in full + security deposit of 300 €
3. Parking – one space per apartment – request required for extra spaces
4. Lost card-keys - €10 charge each
5. Heating – Do not ever leave windows open when leaving the apartments
6. Open windows for a short time each day to let fresh air inside the premises
7. Skis and ski boots are to be left AT ALL TIMES in the appropriate spaces located in the garage
8. Please respect silence and others' sleep; after 22 up to 8 am
9. All damages and breakages – should be notified at once to Management– Management will determine the amount of refund
10. Only persons booked into the apartments may enter the premises, unless previously authorized by Management
11. Energy Saving matters – turn off all unnecessary lights
12. Do not smoke inside the apartments, but outside extinguishing the cigarettes in the ashtrays
13. Cancellation Fee: all reservation cancelled less than 90 days before the expected arrival date will entitle LFB Livigno to retain the 50% advance deposit as damages

**Reservation once confirmed entitles holder to reserve the apartment type and not the specific apartment.**

**Management reserves itself the right to upgrade.**

### **HOW YOU ARE SUPPOSED TO LEAVE THE APARTMENT:**

1. Apartments should be left as found.
2. No rubbish should be left in the apartment. General rubbish – in square bins with orange stripe, glass, cardboard, plastic in appropriate recycling bins – all found at intervals along the main road
3. Fridge – should be wiped out. Any unwanted food should be left on the kitchen counter top
4. Plates, saucepans, cutlery, glasses etc should be washed and put away in the appropriate place.
5. All equipment including kitchen equipment must stay in the apartment. Missing items will be charged for
6. Oven/microwave must be left as found
7. Towels are for personal use only and not for general cleaning.

**RULES MUST BE RESPECTED AT ALL TIMES. THE MANAGEMENT RESERVES THE RIGHT TO EXCLUDE, WITHOUT REFUND, DISRESEPECTFUL TENANTS.**

**A DECLARATION OF ACCEPTANCE OF THESE RULES MUST BE SIGNED ON ARRIVAL AND ONE CREDIT CARD NUMBER PER APARTMENT MUST BE GIVEN TO THE MANAGEMENT – SHOULD THERE BE ANY DAMAGE, ADDITIONAL CLEANING OR ITEMS MISSING YOUR CREDIT CARD WILL BE CHARGED CONSEQUENTLY. PROOF OF DAMAGE, IN THE FORM OF PHOTOS WILL BE PROVIDED ALONG WITH/AND/OR RECEIPTS. EXTRA CLEANING IS CHARGED FOR AT €40 PER HOUR.**